

Fernando Freshman

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EDUCATION

Roosevelt University, Chicago, IL

Anticipated: May 2020

Bachelor of Arts, Social Justice Studies

Relevant Coursework: Intro to Economics, Statistics, First Year Seminar

WORK

Brookfield Zoo, Chicago, IL

June 2016-August 2016

Merchandise Associate

- Provided excellent customer service to patrons by greeting guests and answering questions
- Tracked sales of gift shop by keeping inventory and restocking merchandise when needed
- Ensured institutional policies of Brookfield Zoo and regularly communicated with supervisors to ensure that operations ran smoothly

LEADERSHIP EXPERIENCE

West Aurora High School

September 2015-May 2016

Baseball Team Captain

- Helped lead team to division championship
- Organized team fundraiser car wash and raised over \$800
- Planned weekly team-building exercises at practice to foster comradery

VOLUNTEER

Aurora Interfaith Food Pantry

September 2014-August 2016

Food Distribution Volunteer

- Prepared for distribution by stocking shelves and sorting items
- Directed and assisted guests in selecting food, resulting in orderly processions
- Trained new volunteers in order to prepare them for furthering Aurora's Interfaith Food Pantry's mission in eliminating hunger in Aurora, IL

SKILLS

- Proficient in Photoshop and Microsoft Excel
- Fluent in Spanish