

Pat Programmer

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PROFESSIONAL SUMMARY

Computer Science graduate with proven skills in project management, organization, and problem solving with a background in user support services for start-ups. Able to provide employers with administrative support and technical skills.

EDUCATION

Roosevelt University

Chicago, IL

Bachelor of Science in Computer Science

December 2019

- GPA of 3.5/4.0
- Dean's list for 4 consecutive semesters

TECHNICAL SKILLS

Programming Languages: Perl, Java, C++, HTML, PHP, MySQL, Scheme, MatLab

Software: Microsoft Office, Adobe Photoshop and Dreamweaver, 3ds Max

Operating Systems: Windows (XP, Vista, 7, 8, 10), Mac OS, Linux

PROFESSIONAL EXPERIENCE

Roosevelt University

Chicago, IL

Technology Support Assistant I

August 2018-December 2019

- Responded to student, staff, and faculty calls, tickets, and emails to troubleshoot technical issues
- Completed computer wellness checks to ensure university equipment was in proper working order
- Managed inventory of computers, printers, and other technical devices to determine if additional equipment was needed

Signal
Intern

Chicago, IL

May 2018-August 2018

- Collaborated with internship team and development team to solve problems for clients
- Supported project managers through assisting in project set up, schedule and resource management, and financial management
- Maintained servers by upgrading workstations when needed

EXTRACURRICULAR ACTIVITIES

Roosevelt University

Chicago, IL

Peer Mentor

September 2016-December 2019

- Provided guidance and support to students at Roosevelt University
- Engaged in one-on-one meetings and facilitated group dialogue